

Mediation Matters

Robin Rankin trained with the Law Reform Commission for the Victorian Government Department of Justice and worked as a Mediator and Facilitator with the Dispute Settlement Centre for several years. She was also employed by the Equal Opportunity Commission (EOC).

Eventually, she decided that it was time to be independent and investigated the potential of running her own business. After participating in the New Enterprise Incentive Scheme (NEIS), and completing a business plan, she started 'Mediation Matters' specialising in mediation, facilitation and training.

Some of the areas in which she works are:

- Inter-management conflict
- Organisational change
- Discrimination/Equal Opportunity complaints
- Industrial relations
- Inter-relationships between workers/officers/management/team members
- Line management disagreements/discontent
- Corporate negotiations
- Working with Unions, Lawyers, and other stakeholder
- Diversity Awareness

Robin continues mediating disputes within Gippsland and hearing objections to Liquor Licensing Applications in the region.

Why I moved to Bass Coast

Robin purchased a property in Inverloch about nine years ago as a holiday home, with the intention of eventually making it her permanent home. This was achieved about two and a half years ago. "The bonus is that I live in a quiet place surrounded by nature, at the same time keeping my networks open in the city and Gippsland", said Robin. She is now one of the million people in Australia who run their business from home.

How has business been?

"I have never advertised and business is steadily coming in", Robin said. "Wherever there is conflict mediation or workplace training required then there is opportunity for potential growth in my business". Robin uses the extensive networks she has developed over several years. Her expertise and wealth of experience have given her a good reputation.

Setting up in Bass Coast

"Always make sure you develop your networks quickly and do this with confidence. They will bring new business and business contacts" said Robin"

Mediation Matters

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